



December 18, 2020

To: BC Arc Families & Friends

From: Ken Singer, Maryann Hyatt, Cybele Kilby

Re: BC Arc's Financial Stability Depends on Your Daytime Participation

As the holidays approach and we plan for next year, we want to make you aware of the connection between the BC Arc services that you use and BC Arc's fiscal stability.

As you may know, our Day Habilitation Programs, Community-Based Day Services, and Employment Services, although they are open right now, are operating at a significantly reduced capacity so that we can provide the safest environment possible. That means many of you have not returned, or are attending part-time at this point.

Our financial stability depends on your participation. BC Arc bills the state based on the services we provide to your family member. If your family member attends a program in person, we bill for that service.

We understand that you may choose not to attend in person at this time. However, we are providing services remotely five days a week. We encourage you to participate remotely, at least once a day. By doing this, we can bill for the services and ensure the services endure for the long-term, when the pandemic passes.

We have watched other programs across the state close permanently, leaving families in those areas without the support that they had always depended on. By accessing our services now, we can support you continuously, well into the future.

We are offering virtual programming five days a week through Crossroads, the Social Development Center (SDC), the Center for Development (CFD), Nu-Opps, Transitions and Northview and Employment Service. Please see information on the back of this memo to access each remote program.

For those of you who are already accessing our remote programming—THANK YOU and we appreciate your support and are excited to stay connected with you! Nothing is changing about those services at this time.

If you haven't accessed our program offerings yet, we encourage you to join us in our remote services. We feel strongly about continuing to serve you now, during the Pandemic, and after the Pandemic.

We appreciate your understanding. These are challenging times for everyone, and together we can make it through to the other side of the pandemic.

We hope you have a safe and happy holiday and a great new year to come.

For individuals attending **Crossroads, SDC or CFD**, please see the attached weekly/monthly schedule, which can be accessed at the Zoom link provided on that schedule.

<https://us02web.zoom.us/j/3793596448>

For **Nu-Opps**, virtual programming can be accessed at

<https://bit.ly/nuoppsvirtual>

For **Transitions, Northview and Employment Services**, please contact the appropriate person (below) to be added to the virtual classroom for your program:

- Transitions: Pam Kight (413-344-9597, x26; pkight@bcarc.org)
- Northview: Jose Taveras (413-449-4166; jtaveras@bcarc.org)
- Employment Services: Please reach out to your employment manager

If you are experiencing technology challenges, we are happy to offer our assistance with tech support, setup help, and even equipment loans.