



To: All BC Arc Families and Friends

From: Ken Singer, President & CEO

Date: November 15, 2020

Subject: New visitation rules

We are concerned about the increased risk around COVID-19 and determined to keep our individuals and staff safe. We are returning to the restrictive measure of suspending all visits to all BC Arc programs, homes, or offices until further notice. This includes prohibiting families from visiting. The exception will be for essential medical services, and will be made on a case-by-case basis approved by the Administration. Please understand that this restriction is intended for the safety of the individuals and the staff.

If you choose to take an individual home for the holiday, we require that the person quarantine at home for two weeks before returning to the BC Arc program, and show a negative test result to return.

We do not make these decisions lightly. It puts a strain on everyone involved—our individuals, families and friends, and staff. You may know that we have houses under quarantine at the moment due to positive test results, and are very concerned about the spread of the virus through BC Arc's programs.

We will continue to review these policies going forward and communicate any changes in our guidelines as they occur. Thank you for understanding. I hope you have a healthy and safe holiday season.