



June 10, 2020

Dear BC Arc Families and Friends,

As we move through this unusual time in our lives, we continue to enter new phases. Today we have new guidelines for visits to our residential homes. We know that our individuals have missed their visitors dearly. We know that many of you have been pining to see your loved ones.

Safety remains our priority. Therefore, your visits come with a lot of guidelines. You may find some of the rules challenging. Please understand, these are for the good of all our individuals and staff.

As I write this letter, we do not have any individuals who are currently carrying the Coronavirus. That is a testament to our staff, and the guidelines in place. Our goal is to keep all our individuals and staff virus-free and healthy.

We move forward with visits because it is needed. But so are stringent rules. Adhering to these rules is key to keeping BC Arc programs safe. This is a new time for all of us – we have never done anything like this before. We offer this guidance with a lot of thought and care for you and us.

We welcome your feedback, and we expect the rules to change as we move forward. But until then, please respect the attached guidelines—for everyone.

Thank you for your cooperation, and we look forward to seeing everyone again.

Sincerely,

A handwritten signature in black ink that reads "Ken".

Kenneth Singer
President & CEO