



March 1, 2023

Dear Friends, Staff, Families and All of the Individuals We Serve,

I am writing you today to let you know that as of March 1, 2023, I have stepped down as the Chief Executive Officer of Berkshire County Arc. During my 43 years at the Agency, I have seen so many wonderful things happen. We have grown to one of the largest organizations serving individuals with disabilities in Western Massachusetts and have continuously provided the best services and opportunities to those we serve.

When I came here in 1980, we were a small organization that had been started by families to take care of their loved ones. While we have grown to an organization annually approaching almost \$50 million, we have never lost our path. Our families continue to be our guiding light and we have seen those we serve become an integral part of their local communities.

It gives me great pleasure to have Maryann Hyatt, who has worked alongside me for the past 35 years, be chosen by our Board of Directors to be the next President and Chief Executive Officer. Maryann was appointed President in July and has been transitioning to President/CEO. She has the commitment and passion to continue the great work of this Agency and will bring it to new heights in the future.

My passion for our mission has never ceased and I will continue to support the agency and Maryann in my new role as Executive Advisor. I know the future will be bright and BC Arc will continue to be known as an Agency with a big heart that cares deeply for those we serve. My love and passion for the individuals in our programs will never stop; and as I have told our staff for the past 43 years, our main goal will always be to make sure people are happy.

In closing I would like to thank everyone for the great support they have shown to me and to Berkshire County Arc. The love and support you have given me means everything to me.

Sincerely,

A handwritten signature in black ink that reads "Ken".

Kenneth W. Singer